

# Next Generation Research Administration: Impact of data and benchmarking

\*Mae C Moredo<sup>1</sup>, Jean Jones<sup>2</sup>, Kazuaki Ota<sup>3</sup>

1. University of California San Francisco, 2. University of California Santa Barbara, 3. Kyoto University

This spark session will present three views about research administration, from the University of California San Francisco (UCSF), University of California Santa Barbara (UCSB) and Kyoto University (KURA). Today's research administration leaders are tasked with the implementation and use of tools to measure performance, success and impact. Research offices are in a position to provide performance data and to utilize that data to help University leaders with data-driven decisions about the quality of research administration support, real-time workload management and staffing decisions, and to identify quick shifts in sponsored programs trends.

The session will provide an overview of how research administration at these campuses maintain integrity of sponsored projects activity data, train future leaders to understand and interpret available metrics, and utilize our data to support the mission of our university. We will also discuss partnering with administrative colleagues in maintaining high service levels.

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