

# Grant support office capacity building: Experiences and lessons learnt

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This session will explore the challenges and experiences of two Universities in developing their grant support offices in accordance with the needs of their academic communities.

The speakers will share experiences in these areas:

1) developing a grants support office; 2) developing the grants support office into a central research management office; 3) developing post-award services within a pre-award central support office.

The speakers have all recently gone through a series of internal organisational developments that have led them to experience first-hand what it means to set-up and organise a grants support office that responds to the needs of the academic community, the structure and values of each organisation and is “fit for purpose” .

Through active engagement in this workshop, participants will learn about commonalities and lessons learned in terms of human resources development and capacity building in research administration; learn about elements that have resulted in being best or worst practice when assessing and building grants support offices; be offered real experiences of structural redevelopment and redesign in research management.

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